

“VANTASTIC HOLIDAYS” Rental Terms and conditions



Vantastic Holidays (hereinafter referred to as “VTH”) is based at 51 North Deeside Road,
Peterculter, Aberdeen . AB140QL.

This Agreement’ means the Rental Agreement, the Insurance Motor Rental Agreement and these Terms and Conditions. In the event of any discrepancy between these Terms and Conditions and any other “VTH” literature, the provisions of these Terms and Conditions apply.

CUSTOMER/HIRER

Means the person or persons nominated as the hirer under the heading 'Hirer’s Name’ on the Rental Agreement and in addition includes any person whose credit or debit card is presented in payment of the customer's charges. Should the customer/hirer be a partnership or Company Limited by guarantee then the full name, address and contact phone numbers of all partners or company directors must be supplied .In the case of company directors their signatures hereon shall signify that they agree to hold themselves personally liable should the Company fail to honour the terms of this agreement.

RENTAL PERIOD

Means the hire period as stated on the Rental Agreement or any agreed variation thereof and any additional period during which the vehicle is in the customer's possession or control.

VEHICLE

The vehicle as stated on the Rental Agreement and includes tyres, tools, accessories, the living equipment and any other special equipment, documents related to the Vehicle and any replacement or substitute Vehicle which may be provided at the discretion of 'VTH'. This includes all items such as TV, DVD player and aerial, tables, microwave, oven, radio/CD player, crockery, cutlery and cooking utensils.

SECURITY DEPOSIT

Means the amount held as security by 'VTH' in relation to this hire.

HIRE INSURANCE

Includes Unlimited UK miles UK Fully Comprehensive Insurance for driver s aged 25-70 years of age* and full UK Breakdown Assistance.

*This is subject to named driver licence checks with a minimum of 6 penalty points . 'VTH' can incur additional charges or refuse hire if the driver to be insured has other traffic convictions, undisclosed penalty points, has more than 1 insurance claim in the last 3 years or is in an occupation which is deemed high risk. These charges will be passed onto the customer/hirer. UK named drivers must have their licence history checked via the DVLA website and be authorised to drive vehicles up to 3500kg(cat b)Please refer to the booking section for further details.

'VTH' will supply full breakdown cover to cover any mechanical faults to the base chassis of the motor home. Any call out charges necessitated by the client through operator error such as a flat vehicle battery, wrong or insufficient fuel, keys locked in motor home etc. will be the responsibility of the customer/hirer.

PAYMENT

Is on a request and confirm basis at the time of reservation. A reservation is only binding after it has been confirmed by 'VTH' and a deposit payment of 20% of the total balance (full balance if booking within 6 weeks of departure) has been received. Our terms and conditions including cancellation policy apply from this point onwards. Once the reservation is confirmed, a confirmation email will be sent out to the client. Settlement of the remaining balance will be due 6 weeks prior to departure.

'VTH' reserves the right to cancel the booking if payment is not received 6 weeks prior to departure. Payment is by credit card, debit cards, bank transfers or cheque in Pounds Sterling.

3% Charges apply to credit card bookings.

Bookings

Less than six weeks before departure, the full rental price is payable on booking. Vehicles will not be released without full payment being completed. Cheques will not be accepted for late bookings unless with prior arrangement.

CANCELATION CHARGES

More than 6 weeks before: booking deposit only.

6 weeks – 2 weeks prior to departure: 50% of total hire charge

2 weeks – date of departure or **no Show**: 100% of total hire charge

'VTH' reserves the right to amend or cancel a booking if found the motor home is to be used for unauthorised events policy such as festivals, motor racing events, concerts. These events must have prior agreement before hiring commences. 'VTH' will not be held responsible for the event of loss of food or beverages due to fridge or mechanical breakdown.

'VTH' Reserve the right to not allow **European Travel (EU)** under any circumstances.

'VTH'MOTORHOME COLLECTION/DELIVERY, RETURNS AND CONDITION

Please allow 1 hour for the handover collection and for the return at the collection point to complete the documentation and demonstrate your vehicle to you.

All drivers need to be present upon handover and will need to show a current driving licence, 2 forms of current address dated within 3 months and have lodged a deposit for £750 to cover the insurance excess and security deposit for any damage incurred. The deposit will be returned to the hirer within 14 days upon completion of the rental period.

Late returns will be charged at £60 per hour/£15 per 15 minutes.

The motor home should be returned in the same clean and presentable condition as it was hired. This includes all items undamaged and tyres, tools, mirrors & outside equipment in the same condition as it was hired. A charge of £75.00 will be applied for additional valeting if the motorhome was left in an inappropriate condition.

The toilet waste water cassette must be emptied and clean, or a charge of £50 will be applied if this is not the case.

The motor home should be return with a full tank of diesel fuel, a charge of £25 & the cost of the additional fuel will be applied if this is not the case. 'VTH' will not be responsible for the cost of fuel replacement if the wrong fuel was used in the vehicle.

Smoking is strictly not permitted in the motor home Any beach shall result in a charge of £250 +VAT being invoiced or billed to the card used for the initial booking.

Any damage to the internal seat areas, ladders, cupboards & external areas such as steps, cycle rack, cab or body, solar panels & aerial will be charged +vat & taken from the deposit.

Dogs Allowed in the motorhome-**1 medium size or 2 small dogs only** but must not be allowed on seats whilst wet/damp and must only be allowed on furniture that is correctly covered.

Please ensure all Dogs are clean and as dry as possible before entering the motor home.

No Dogs are to be left unaccompanied within the motor home at any time.

The hirer is responsible for all incurred government fees and duties, parking fines or charges, airport charges or any other fines or penalties during the rental period.

A £50 + VAT charge will apply in relation to associated administration costs for each fine incurred or received in relation to the vehicle/hirer during the Rental Period.

A Security Deposit of GB £750.00 per hire is required prior to collection/delivery by credit /debit card, bank transfer or cash. This is to cover any damage to the vehicle and to cover the insurance excess per insurance claim. Windscreens, wing mirrors and/or tyre damage are not covered by the standard vehicle insurance or excess

The card should be in the lead driver's name and the amount will be preauthorised from your account prior to hire commencing. 'VTH' reserves the right to increase the security deposit in certain circumstances such as insurance factors or age or for specific events. Any increase shall be intimated before drawdown.

Use of the Vehicle: The hirer/driver agrees that during the rental period, he will not, and will not allow the Vehicle to be driven otherwise than in a cautious, prudent and normal manner as required by both UK and EU law.

Only the named insured driver(s) are allowed to drive the vehicle. The Vehicle must not be driven in a prohibited area, on a beach or near salt water or any surface other than a sealed road. The vehicle cannot be used for promotion activities, racing, paddock areas or be connected or used with any business or for any business purpose. The vehicle cannot be used to carry any unauthorised goods, liquids, gasses or passengers for hire.

The named driver (S) are responsible for the vehicle at all times under the hire contract. No alterations may be made to the vehicle at any time.

'VTH' retains full legal and sole title to the vehicle and no attempt should be made to sell, assign, sublet, lend, pledge, mortgage, let or hire or used for any reason other than allowed under this hire or collateral in any form.

'VTH' authorises the use of this vehicle up to the stated number of passengers(4 seat belts including driver)It is the responsibility of any parent or guardian to ensure that the correct child seats are provided and used in accordance with age and UK/EU law.

The Hirer shall take all reasonable steps to properly maintain the Vehicle, including checking oil and coolant levels, tyre pressures and batteries and using the correct fuel.

Terminating the Agreement The Customer/Hirer acknowledges that 'VTH' may terminate this Agreement and repossess the Vehicle at any time & without prior notification **Motor home not being available:** VTH will make every effort to ensure that the reserved motor home is available at the correct time. If, due to circumstance beyond its control, for example an accident or return of prior rental vehicle in a damaged or poor condition, & it is not possible to arrange a replacement vehicle or a replacement is not available our liability is limited to the refunds of all monies paid by the Customer/Hirer.

The Customer/Hirer is advised to take out the appropriate holiday cancelation insurance and collision waiver damage insurance.

This Agreement shall be governed by the law of Scotland and subject to the exclusive jurisdiction of the Scottish Courts. **Data Protection Act:** The information that you have provided to **'VTH'** will be used to fulfil this contract placed with it. VTH will not pass this information onto any other organisation outside this company other than to the DVLA and its insurer or agent.

'VTH' reserves the right to add or amend the vehicle specifications without prior notice.

By signing this you agree that you have read and accept the above Terms and Conditions and that these terms together with the Rental Agreement and Insurance Motor Rental Agreement form a legally binding contract between yourself and **'VTH'**

Last updated 13th May 2017

Signature of Hirer 1:

_____ PRINT NAME: _____

VTH..... PRINT NAME.....

Date: